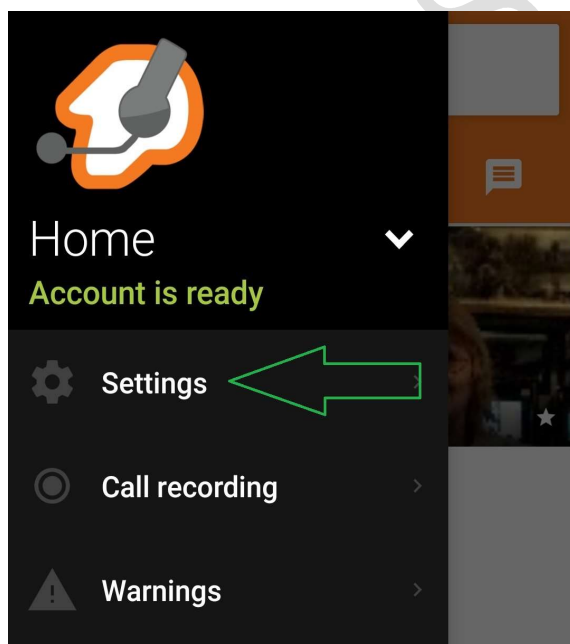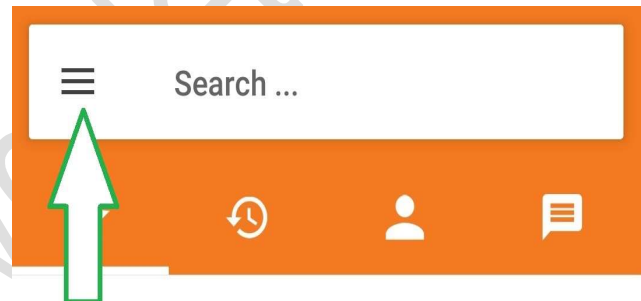# Zoiper Setup on VOIP Live

Zoiper is a free soft-phone (zoiper.com). Versions are available for Android, IOS and Windows. This How-To will go through the steps of setting up a 'SIP' account for VOIP Live on an Android device. Settings should be the same on other platforms but the screens may be slightly different. At the time of this writing Zoiper has two versions. The PRO and free. The free works fine with a limit of one account being installed. There is a few other limits on the free version but it shouldn't effect your use. If you like the APP we suggest getting the PRO version to support the Zoiper team.

If you haven't already done so request a VOIP Live extension from GMRS Live. You should mention this is for a Soft-Phone. After you receive your extension and password install the Zoiper app. With a few short menus you should be all set.

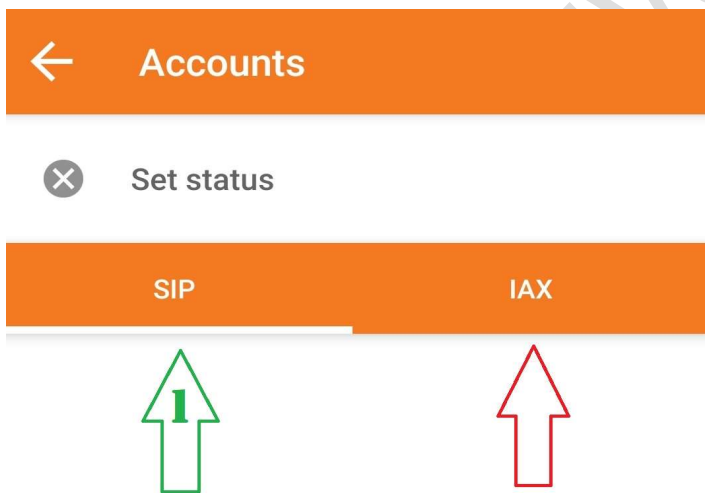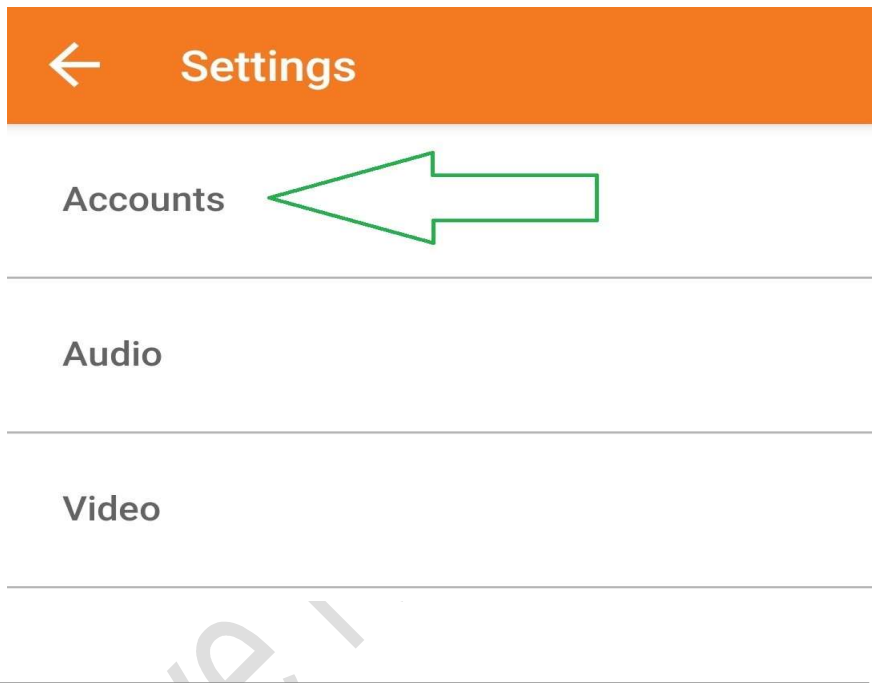Directions are highlighted in blue next to the example pictures.…...

On the main page of Zoiper you will see a blank white screen. This is where your extensions will be displayed. Clicking the three black dashes will open the menu for Zoiper.

Within this menu, you can change many features of how Zoiper responds. You can come back to this later right now we are only going to address the install of a 'SIP' extension. Click the 'Settings' button to add an extension.

Settings

← Settings

Accounts

Select 'Accounts' to setup a new account on this device.

Audio

Video

← Accounts

⊗ Set status

SIP	IAX

1   2

There are two ways Zoiper (and other soft-phones) can communicate with the Asterisk PBS server. They are SIP and IAX. Unless informed other wise your account is setup with SIP.

Make sure the white line is under SIP and click the 'Plus' button to add an account.

➕

Sip (Session Initiation Protocol)
IAX (Inter-Asterisk eXchange)

Username @ PBX/VoIP provider

1→ 6000@voip.gmrslive.com

Password

2→ Your_VOIP_Live_Password 👁

For example K23Rdw32

Here we need to enter your VOIP Live extension number and password provided by GMRS Live. The password is case sensitive. Clicking the 'eye' icon to the right will show your password.

The example to the right is if your extension was 6000. You must have the @voip.gmrslive.com after the extension number. When both are entered click 'Create an account' button.

3 ⬇

Create an account

Fill in your hostname and select your provider from the list

hostname or provider

1→ voip.gmrslive.com

This could be called 'Domain', 'SIP Server', 'Registrar' or 'SIP Proxy'. For example 'sip.example.com' or '123.21.123.32:5060'.

Or you can just search for the name of your provider. May be we know the settings.

Now we must enter the hostname of the VOIP Live is. The host is voip.gmrslive.com, enter and select 'Next'.

2→ **Next**

GMRS Live
A Radio Linking System

My provider/PBX requires an authentication username or outbound proxy

X

Authentication username

Outbound proxy

VOIP Live DOES NOT use a proxy so just hit SKIP.

Skip

Please choose between the following configurations

⭘ SIP TLS — Not found

⭘ SIP TCP — Not found

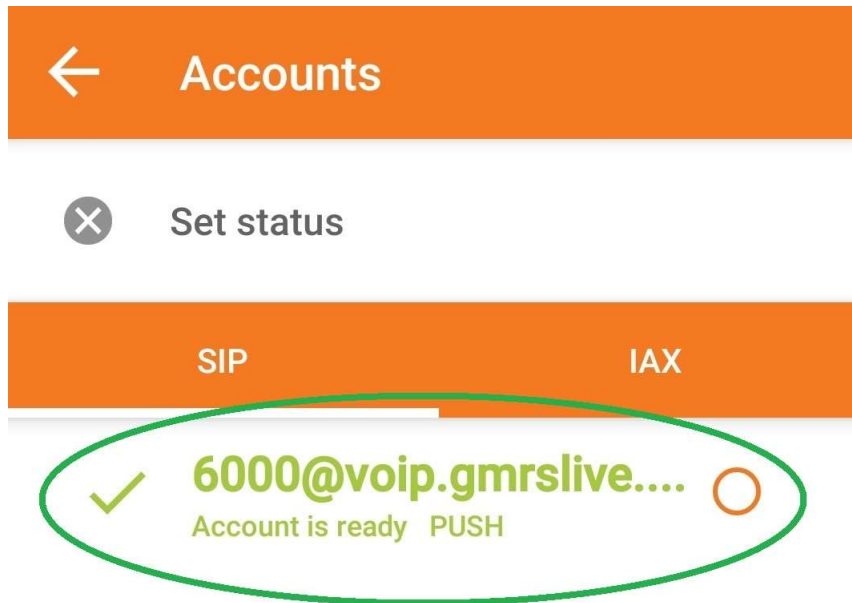✓ ◉ SIP UDP — Found

⭘ IAX UDP — Not found

Finish

The Zoiper app will check 4 different connection methodes. The only found responce should be the SIP UDP. Verify there is a Green dot before the SIP setting and click 'Finish' Button.

If there is no found protocols then the connection was not made. It could be for a number of reasons.

    No internet connection
    Wrong extensions
    Wrong password (case sensitive)
    Host name incorrect
    Firewall on your network

Hit the back button and check for errors.

Congratulations, if you see your extension listed as in the above example then your soft-phone is registered and ready to make calls on the VOIP Live Phone Network. Close this screen and you will be back at the Home screen. At the bottom of the screen you will see the icon to bring up the dial pad. Enter the extension you wish to call and enjoy.

GMRS Live Home Page

Zoiper Website 2003-2023 All Rights Reserved.